

Hawstead Parish Council

FREEDOM OF INFORMATION POLICY

Adopted 28 May 2020

Last reviewed May 2024

Next Review date 2027

Freedom of Information Policy

Hawstead Parish Council has adopted the [ICO Model publication scheme](#) which enables members of the public to view and access information held by the Parish Council.

Obtaining Information and Information held

There are three ways to obtain the information:

1. Hawstead Parish Council web site

The web site [here](#) holds the type of information which the Council routinely publishes in accordance with the ICO Model publication scheme e.g. minutes and agendas. The information you want may already be included in the publication scheme – so please check the documents on the web site first.

2. Inspect Documents held by the Clerk

If you wish to view certain documents, you should contact the Clerk, either via the facility on the website or by telephone, or in writing. Some documents require some time to locate, so it may be necessary to make an appointment.

3. Individual Written Request

If the information is not included in the publication scheme or on the web site, you may send a written request to Hawstead Parish Council (address Brokesbourne, Stanningfield Road, Great Whelnetham IP30 0TY). Your request must include your name, address for correspondence, and a description of the information you require.

Council's Response to a Written Request

Within 20 working days of receipt of your written request the Council will:

- confirm to you whether or not it holds the information
- advise you if a fee will be charged
- provide you with the information (after any relevant fee has been paid) unless an exemption applies (see 'Exemptions' paragraph below).

Fees

The Act only allows the Council to charge for answering Freedom of Information requests in the following circumstances:

- Disbursement costs such as printing, photocopying and postage; plus
- The staff costs involved in locating and or compiling the information requested (but only where these are estimated to exceed £450 and the Council has **not** refused the request).

For the majority of requests, or a series of requests from the same applicant within a 12 month period, it is expected that the charge for locating and compiling information will be less than £450 and therefore, except for disbursement costs, no reimbursement can be sought. However, where costs are estimated to exceed £450 (based on an hourly charge-out rate of £25), the Council can decide to (i) refuse the request; or (ii) comply with the request and charge for allowable costs as prescribed in the regulations; or (iii) comply with the request free of charge.

If the estimated cost of a request is more than £450, and it is decided to release the information and make a charge for the information then:

- A fee notice will be sent to the applicant requesting the appropriate fee.
- The request will not be answered until the fee has been received.
- If the actual cost of completing the request is more than the estimate then the Council will incur the additional cost.
- Where the cost is less than the estimated cost then the difference will be refunded to the applicant.

For disbursements costs, it is proposed that the Council will charge 10p per sheet for photocopying and printing documents, and recover the actual cost of postage or any other transmission costs from the applicant.

Exemptions

Some information may not be provided by the Council as there are 23 exemptions in the Freedom of Information Act, for example, personal data about individuals which is protected by the Data Protection Act 1998, or commercially confidential information.

Further Help

If you need help in accessing information from the Council under the Freedom of Information Act, please contact the Parish Clerk.

You will also find more detailed guidance on the website of the Information Commissioner.

Complaints

If you are dissatisfied with the response from the Council then you should put your complaint in writing to the Clerk at the address above. If you are still dissatisfied, you may contact the Information Commissioner at:

Information Commissioner's Office: Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF . Tel: 01625 545700